



City Of Sierra Madre
Administrative Services Department
232 W. Sierra Madre Blvd.
Sierra Madre, CA 91024
(626) 355-7135

March 1, 2014

Dear Utility Customer,

Beginning on this utility bill, your water and sewer rates reflect the new rates approved by Ordinance No. 1351. These adopted rates are printed on page 3 and 4 of this letter.

The **water rates** applied under Ordinance 1351 are a combination of:

1. The bimonthly water meter charges are based upon size of the meter and should distinguish the account as either RESIDENTIAL or NONRESIDENTIAL.
2. Water consumption: The ordinance will continue the tiered water rate structure.
 - For Residential customers, customer water usage per unit (1 HCF) will be applied to a series of four tiers. The four water tiers have been designed to encourage water conservation. By setting rates that increase as water consumption increases, water customers can actively reduce both water consumption and the water bill costs by reducing the water used in a billing period.
 - For Non-Residential (Commercial or Institutional) customers, there will be one flat rate per unit (1 HCF) and no tiers.

The **sewer rates** applied under Ordinance 1351:

1. For Residential customers, a flat bimonthly sewer connection fee is applied per dwelling unit.
2. For Non-Residential customers (Commercial or Institutional), a flat bimonthly sewer connection fee is applied; plus a fee is calculated based upon water usage. The consumption rate (per 1 unit of HCF water) is set differently for Non-Residential Commercial as distinguished from Non-Residential Institutional.

Ordinance 1351 also reduces the Utility Users Tax (UUT) rate on water and sewer from 9% to 8%. The City Council has adopted Resolution 14-17 which continues the Low Income Meter Discount program (see page three and four for all rates). Households qualifying for the Utility User Tax Exemption will automatically be enrolled into the Water Meter Discount program; however, an annual application for the UUT exemption is still required.

For additional information regarding Sierra Madre utility billing or the UUT exemption program, please visit the City's website at www.cityofsierramadre.com, or contact us at City Hall; (626) 355-7135 during business hours of 11 am to 5:30 pm Monday through Thursday.

Sincerely,
Karin Schnaider
Finance Director

How to read your utility bill:

Residential Customer

Account Type	Meter #	Rate	Units	Ext. Cost	Line Total
Water	71598663				\$107.11
Last Read:	512	Current Read:	534		
Usage:	22				
Dwelling Units:	1.00				
Conservation Target	18				
RESIDENTIAL 3/4" Meter Charge		57.83	1	\$57.83	
Tier 1 Water Target Excess	HCF@	0.00	4	\$0.00	
Tier 1 Tier 1 (1 - 11)	HCF@	1.91	11	\$21.01	
Tier 2 Tier 2 (12-33)	HCF@	2.57	11	\$28.27	
Sewer					\$28.09
Residential Sewer		28.09	1	\$28.09	

Non-Residential (Commercial or Institutional) Customer

Account Type	Meter #	Rate	Units	Ext. Cost	Line Total
Water	69986024				\$202.16
Last Read:	1,092	Current Read:	1,143		
Usage:	51				
Dwelling Units:	1.00				
Conservation Target	48				
NON RESIDENTIAL 5/8" Meter Charge		57.83	1	\$57.83	
Tier 1 Conservation Target Excess	HCF@	0.00	3	\$0.00	
Tier 1 NON-RESIDENTIAL CONSUMPTION 1	HCF@	2.83	51	\$144.33	
Sewer					\$49.15
Base Rate Commercial		17.02	1	\$17.02	
Tier 1 Cost per CCF	HCF@	0.63	51	\$32.13	

All bills should reflect:

1. USAGE in HCF (100 cubic feet), each 1 unit of water is equal to **748** gallons used.
2. CONSERVATION TARGET: the City has established a conservation target based upon an effort to save 20% on water consumption of a properties 2011 summer or 2012 winter average. The City currently does not have the penalty in place for excess water consumption over the conservation target, but all water customers are asked to meet their target. Additional information on this program is available by contacting City Hall.

How to read your bill (continued):

Residential Customer bills should reflect:

1. Water rates include:
 - a. Meter charge should read RESIDENTIAL and the size of the meter
 - b. "Tier" consumption rates based upon usage
2. Sewer rates (if applicable) should read RESIDENTIAL.
3. DWELLING UNITS: the number of units associated with this meter.
 - a. In water, the tiers's water usage are expanded by number of dwelling units. (For example: a property with four dwelling units first tier would be expanded to 44 units ~ 4 units times 11 HCF)
 - b. In sewer (if applicable), the rate is multiplied by number of dwelling units.

Non Residential (Commercial or Institutional) Customer bills should reflect:

1. Water rates reflect
 - a. Meter charge should read NONRESIDENTIAL and the size of the meter
 - b. "Tier" consumption rates flat for commercial and institutional
2. Sewer rates (if applicable) should distinguish:
 - a. Commercial or Institutional.
 - b. Non-residential sewer has a single tier rate based upon water usage.
3. DWELLING UNITS: the number of units associated with this meter; however, as there is one flat Tier in Non-Residential, this unit does not affect rates.

Please read over your bill carefully for accuracy. If you have any questions or concerns about your bill, please call City Hall during business hours of 11 am to 5:30 pm Monday through Thursday. We will be happy to go over it with you.

Sewer Rates, Fiscal Years Ending 2014 through 2018

Sewer Charges						
Customer Class	Description	FYE 2014	FYE 2015	FYE 2016	FYE 2017	FYE 2018
Residential	Bi-monthly Charge	\$28.09	\$29.22	\$30.39	\$31.30	\$32.24
Non-Residential						
Commercial Institutional	Bi-Monthly Charge	\$17.02	\$17.70	\$18.41	\$18.96	\$19.53
Commercial	Cost per HCF	\$0.63	\$0.65	\$0.68	\$0.70	\$0.72
Institutional	Cost per HCF	\$0.37	\$0.39	\$0.40	\$0.42	\$0.43

Water Rates, Fiscal Years Ending 2014 through 2018

WATER METER BI-MONTHLY SERVICE CHARGE						
Meter Size	FYE 2014	FYE 2015	FYE 2016	FYE 2017	FYE 2018	
5/8", 3/4"	\$57.83	\$66.01	\$74.61	\$76.61	\$79.68	
1"	\$77.66	\$88.65	\$100.19	\$102.88	\$107.00	
1-1/2"	\$110.71	\$126.37	\$142.83	\$146.67	\$152.54	
2"	\$150.36	\$171.64	\$194.00	\$199.21	\$207.18	
3"	\$242.90	\$277.27	\$313.39	\$321.81	\$334.68	
4"	\$375.10	\$428.17	\$483.95	\$496.95	\$516.83	
PRIVATE FIRE SERVICE BI-MONTHLY CHARGE						
2"	\$4.57	\$5.21	\$5.89	\$6.05	\$6.29	
4"	\$28.27	\$32.27	\$36.47	\$37.45	\$38.95	
WATER BI-MONTHLY SERVICE CHARGE: Low Income Discount						
Meter Size	FYE 2014	FYE 2015	FYE 2016	FYE 2017	FYE 2018	
5/8", 3/4"	\$37.59	\$42.91	\$48.50	\$49.80	\$51.79	
1"	\$50.48	\$57.62	\$65.12	\$66.87	\$69.55	
1-1/2"	\$71.96	\$82.14	\$92.84	\$95.34	\$99.15	
2"	\$97.73	\$111.57	\$126.10	\$129.49	\$134.67	
3"	\$157.89	\$180.23	\$203.70	\$209.18	\$217.54	
4"	\$243.82	\$278.31	\$314.57	\$323.02	\$335.94	
WATER CONSUMPTION CHARGE: Residential Tiered Rates (\$/HCF)						
	ALLOTMENT	FYE 2014	FYE 2015	FYE 2016	FYE 2017	FYE 2018
TIER 1	11	\$1.91	\$2.21	\$2.52	\$2.58	\$2.69
TIER 2	33	\$2.57	\$2.93	\$3.28	\$3.36	\$3.47
TIER 3	66	\$3.05	\$3.46	\$3.86	\$3.95	\$4.08
TIER 4	>66	\$4.07	\$4.66	\$5.23	\$5.36	\$5.55
Non-Residential Rate (Commercial or Institutional) (\$/HCF)						
UNIFORM		\$2.83	\$3.16	\$3.64	\$3.74	\$3.89